

**CONGRESS REGISTRATION**

**ARTICLE 1 – SCOPE OF APPLICATION**

The purpose of these General Terms & Conditions (hereafter "T&C") is to define the conditions under which AS connect évènement, a limited liability company, head quartered at 1 Rue Françoise Sagan - CS 60186 - 44802 SAINT-HERBLAIN CEDEX, FRANCE, Nantes Trade and Companies Registry no. 525 304 788, email: [asaillard@asconnect-evenement.fr](mailto:asaillard@asconnect-evenement.fr) (hereafter the "Service Provider") provides professional customers (hereafter "Customers" or the "Customer") who make a request via the Service Provider's website [www.asconnect-evenement.fr](http://www.asconnect-evenement.fr), or via any other method, to use the online registration and payment platform or registration services (hereafter "Services"), or by any other means, through the Service Provider, for a professional event (congress, trade fair, forum, seminar, training day, webinar or any other event intended for a professional audience, hereinafter referred to as a "Congress"). These T&C apply without restriction, nor reservation, to any service the Service Provider provides the Customers. Any Service order implies that the Customer accepts the Service Provider's T&C. Given that the Service Provider is an agent for the Congress organisers, the hereafter T&C only apply to the Services and are not intended to manage the Congress itself, which may have its own conditions or regulations. Furthermore, given the Service Provider's agent status, the Service Provider reserves the right to derogate certain clauses of these T&C, depending on each Congress and instructions from the main organiser. Any derogation will be added to the special conditions to be applied, if necessary.

**ARTICLE 2 – REGISTRATION**

A Customer's Congress registration will only be processed after the Customer has paid the registration fees. Where applicable, registration must also be endorsed by the receipt of a signed training agreement. For online registration: registration is completed on the Service Provider's website once the Customer accepts these T&C by ticking a box provided for this purpose and confirms the registration. The Customer may check the details of his/her registration, the total price, and correct any mistakes before he/she confirms his/her registration. This confirmation implies that these T&C are accepted in full. The Service Provider sends an email to the email address provided by the Customer to confirm that registration is valid. Except for webinars, the confirmation email generates a badge bearing the Customer's name, on the Service Provider's side, which will be given to him/her at the Congress entrance so that he/she has access to, and may come and go at, the Congress as they please. The information recorded in the Service Provider's IT system is proof of all transactions with the Customer.

**ARTICLE 3 – PRICES**

The registration fee is set by the Congress organiser and is indicated in euros, including VAT, and includes bank processing costs, based on the rates in force at the time of registration. Depending on the Congress, different prices may be indicated to take Congress attendee categories, services offered by the organiser, or registration numbers (group rate) into account. The total number of cumulative registrations per person may not exceed the number of places defined by the Congress organiser.

**ARTICLE 4 - TERMS OF PAYMENT**

The registration fee must be paid in euros, in cash, and in one single payment on the day that the Customer registers for the Congress. For online registration, the registration fee may be paid by bank card via a secure remote platform on the Service Provider's website, which uses 3D SECURE authentication procedures. Given that identification procedures are specific to each bank, the Customer is responsible for checking which authentication procedure is used with his/her bank. Accepted bank cards for online registration are cards from the Carte Bleue, Visa, Visa Electron, VPAY, Mastercard and Maestro networks. For offline registration, i.e., postal payments, the registration fee must be paid by cheque or bank transfer. For registration at the Congress venue itself, the registration fee must be paid by cheque or in cash. Registration fee payment will result in an invoice being issued by the Service Provider to the email or physical address provided by the Customer.

**ARTICLE 5 - REGISTRATION CHANGES**

**Section 5.01 - Registration cancellation at the Customer's request**

Congress registration does not give the right of withdrawal as provided for in the Consumer Code.

If the Customer cancels his/her registration once it has been confirmed, more than thirty (30) days prior to the scheduled Congress date, regardless of the reason, the registration fee paid by the Customer will be refunded after application of a penalty of thirty per cent (30%) of the amount.

If the Customer cancels his/her registration once it has been confirmed less than thirty (30) days before the scheduled Congress date, regardless of the reason, the registration fee paid by the Customer will not be refunded.

**Section 5.02 - Exchanges**

The Customer may be replaced by a third party and transfer his/her registration rights to the latter if a thirty (30) day notice is given to the Service Provider at his/her email address providing his/her registration details and the identification details of the third party benefiting from the exchange. The Service Provider sends an email to the address provided by the Customer to confirm that the exchange has been accepted.

Exchanges are not possible less than thirty (30) days prior to the scheduled Congress date.

**ARTICLE 6 - CHANGES AFFECTING THE CONGRESS**

**Section 6.01 - Congress cancellation**

If the Congress, for which the Customer registered online via the Service Provider's website or by any other means through the Service Provider, is simply cancelled, any amount paid by the Customer for the registration will be automatically refunded by the Service Provider within thirty (30) days as of the announcement or acknowledgement of the cancellation according to the refund terms and conditions set out in Article 9 of the T&C.

**ARTICLE 7 - Congress amendments**

If changes are made to Congress after the Customer registered, that is to say: items deleted from the programmes (conference, workshop, symposium, round table, except for free time), or changes to speaker identity, or exceptionally a date or venue change (except for webinars) the Service Provider will inform the Customer

as quickly as possible via the Service Provider's website [www.asconnect-evenement.fr](http://www.asconnect-evenement.fr) and/or by post or by an email to the Customer. The amendments to the Congress does not entitle the Customer to cancel his/her registration. After this, any cancellation shall be made in accordance with the conditions set out in section 5.01.

**ARTICLE 8 - SERVICE PROVIDER RESPONSIBILITY**

The Service Provider's responsibility is strictly limited to the Customer's correct Congress registration. It may only be incurred in the event of proven fault or negligence on the part of the Service Provider and is limited to direct damage, to the exclusion of any indirect damage of any nature whatsoever. In order to exercise his/her rights the Customer will, at the risk of forfeiting any right of action, inform the Service Provider in writing of non-conformity and proof within a maximum of thirty (30) days from the moment when the non-conformity is discovered. In any case, if the Service Provider is held liable, the Service Provider's guarantee will be limited to the amount, including VAT, paid by the Customer for the disputed registration. The Service Provider shall under no circumstances be held responsible for how the Congress is organised, nor the quality of the event, nor compliance of the Congress with the programme announced by the organiser, the latter being solely responsible for this. Furthermore, the Service Provider declines all responsibility for ethical rules applicable to the Customer, especially for professional medical Congresses, for applying transparency and conflicts of interest legislation to the Customer with respect to companies in the pharmaceutical industry - the Customer being personally responsible for dealing with any conflict of interest affecting him or her - as well as the fulfilment of any obligations to make prior declarations or obtain prior authorisations as provided for by the legislation applicable to his or her profession.

**ARTICLE 9 - REFUNDS**

Refunds for registration fees, in accordance with the previously mentioned clauses, shall be made by means of a credit to the bank card indicated at the time of online payment, if applicable, or by any other means chosen by the Service Provider.

**ARTICLE 10 - PERSONAL DATA**

The Service Provider collects the Customer's personal data which is strictly necessary for processing his/her registration. The collected information is used for registration to the Congress in question.

The personal data is collected as part of the legal basis of these T&C and is used for the following purposes:

- Congress registration upon Customer request;
- creation of a customer file for the organisation of the upcoming and future congresses;
- transmission to the Congress organiser for a satisfaction survey mailing list.

The collected personal data is intended for the Service Provider and the Congress organiser. The data may also be shared with professional bodies and administrative or legal authorities with the sole aim of complying with applicable regulations or responding to a judicial or legal constraint.

The mandatory or optional nature of the answers is indicated on the registration form. AS connect évènement head quartered at 3 Place Albert Camus - Zéro Newton - BP 90222 - 44202 NANTES CEDEX, FRANCE, is responsible for the aforementioned data until it is transferred to the Congress organiser. The personal data may be stored and processed in any EU country subject to GDPR 2016/679.

The Customer reserves the right to request access to, rectification of, or deletion of his/her personal data from the Data Processor, or limited processing of the data relating to the person in question, or the right to object to the processing and the right to data portability, as well as the right to lodge a complaint with a supervisory authority. The collected personal data is stored only for the time necessary for registration purposes and for thirty-six (36) months maximum.

In accepting these T&C and the personal data protection policy by ticking the boxes specifically provided for this purpose, it is taken that the Customer agrees to his/her data being collected in compliance with the conditions of this article.

**ARTICLE 11 - UNFORSEEABILITY**

Given that the Services outlined in these T&C do not provide for unforeseeability, the legal unforeseeability regime provided for in Article 1195 of the Civil Code is expressly excluded for all operations for the Provision of Services by the Service Provider to the Customer. The Service Provider and the Customer therefore both relinquish the right to invoke the provisions of Article 1195 of the Civil Code and the unforeseeable regime provided for within and undertake to honour their contractual obligations even if the contractual balance is upset by circumstances that were unforeseeable at the time of the conclusion of the sale, even if their performance proves excessively onerous, and to bear all the economic and financial consequences thereof.

**ARTICLE 12 - FORCE MAJEURE**

The parties will not be held liable for failure to, or delay in, perform any of their contractual obligations in the event of force majeure, as outlined in Article 1218 of the Civil Code. The party who notices the issue must immediately inform the other party as quickly as possible of their inability to perform their contractual obligations and justify this to the latter. The suspension of contractual obligations shall in no case be a cause of liability for non-performance of the contractual obligation in question, nor shall it lead to the payment of damages or penalties for delay. The carrying out of the contractual obligations shall be suspended for the entire duration of the force majeure if it is temporary. In consequence, once the reason for the suspension of their mutual contractual obligations has ceased to exist the parties will make every effort to resume normal performance of their contractual obligations as soon as possible. To this end, the prevented party shall notify the other of the resumption of their contractual obligations by any means of communication. If the impediment is permanent or exceeds thirty (30) days, the contractual relationship will be terminated.

**ARTICLE 13 - DISPUTES - APPLICABLE LAWS**

These T&C and their resulting purchasing and sales transactions are governed by French law. Any disputes arising from the implementation, interpretation or termination of these T&C shall be decided in accordance with the rules specifically applicable to the matter.

**ARTICLE 14 - CUSTOMER ACCEPTANCE**

The present T&C are expressly acknowledged and accepted by the Customer who declares and recognizes perfect knowledge of them, and in consequence relinquishes the right to impose any contradictory document.